



Highlands College  
Highlands Lane  
St Saviour  
Jersey  
JE1 1HL  
Tel: 01534 608608  
Fax: 01534 608600  
Mail: [info@highlands.ac.uk](mailto:info@highlands.ac.uk)  
Online: [www.highlands.ac.uk](http://www.highlands.ac.uk)

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Dear Parent/Carer

**A very warm welcome to Highlands,  
Jersey's College of Further and Higher Education**

Whether your child was with us last year or is new to College, the start of a fresh academic year can be daunting. This may also bring new territory for parents and guardians, so we are writing to ensure you are aware of what to expect and who to contact for queries.

The past couple of years have been especially challenging, so we have taken steps to ensure that the mental and physical health of our students are our utmost priority. These include protocols in response to COVID-19, which the students will be made aware of, and are highlighted via signage across the College. Students will have an extended induction period, so that they can familiarise themselves with the campus and feel 'safe' in their surroundings. Our staff are fully equipped to support these protocols following extensive training and resources supplied by MIND Jersey, and You Matter, amongst others.

Students in the College are treated as young adults and wherever possible, our first point of contact will be with them. However, we are aware that some of our students may need extra support to navigate their journey to adulthood. At Highlands, we have a range of staff to ensure that every student can achieve their potential. These include Student Life for wellbeing services; Careers and Employability support; and specialist Learning Support. Information regarding these services, and contact details for key staff, are available in the Parent/Carer Handbook, which can be found under the Quick Links and Brochures tab on the [Highland's website](#). Please encourage your child to access these services and also familiarise yourself with our '[Right Choice Review](#)' process on the website.

We welcome interaction between home and College and urge you to get in touch if you have any concerns. There will be an opportunity to meet in person at our first Progress Evening, which is currently being adapted to fit COVID-19 requirements.

For College updates, reminders and information, please follow us on Facebook, Twitter and Instagram. We look forward to engaging with you over the coming year.

Yours sincerely

Eileen Buicke-Kelly  
***Assistant Principal, Students and Core Learning***